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## FREQUENTLY ASKED QUESTIONS – COMPOSTING CONTAINER ROLL-OUT

1. Is the Composting Containers free of charge?  
Yes
2. Is this a pilot project?  
No
3. What happens if the bins need replacement?  
Bins will only be replaced after 5 years if damaged or stolen
4. Can any property owner apply?  
The composting is open for all Single Residential Property Owners
5. Will the Line Department run an advertisement in the newspapers?  
Line Departments is not going to run advertisements, but Sub-Council would have to market and communicate about the Roll-Out via social media, neighbourhood WhatsApp groups, Councilor WhatsApp groups, at Libraries, Notice Boards etc.
6. How will the City of Cape Town ensure strict control so that bins are not collected and sold?  
The safeguarding of the unit is the applicant's responsibility. Composting containers are moveable assets just as a refuse container. We follow all audit requirements to complete the application form, verify the owner by using the municipal account and ID and load a container on SAP. Residents that applied previously can't apply again as the composter is not replaced if damaged or stolen in a 5-year period.
7. Kindly advise if you need the number of compost bins each ward would like to distribute?  
The number of composting containers is per Sub-Council and issued on first come first served bases. 600 containers will be available for each Sub-Council
8. Would your team want to be part of the distribution day(s)?  
The Urban Waste Management will be part of the process to ensure forms is completed and bins is handed to customers and will be the project managers
9. Are there forms to be completed and signed for those that are receiving the bins?  
Yes there is forms to be completed, but will not be available before hand as bins is issued on a first come first serve basis while stock last to give all a fair chance. This is an apply and collect phase so customers need to complete form and proof ownership with municipal account and ID.
10. Will you arrange drop off or should the Sub Council arrange collection from your office?  
Sub-Council will arrange a venue and our team will bring the bins and residents that qualify will complete the form and receive their container and take it with them
11. Can community vegetable gardens and schools with vegetable gardens apply?  
Sub-Councils with community and school vegetable gardens can send a mail to [wastewise@capetown.gov.za](mailto:wastewise@capetown.gov.za) and we would assist.
12. Will this composting bins be placed on open public spaces like fields, parks?

No, the composting containers is for single residential property owners private use

13. Will you incorporate this composting bins in residential areas and main roads?  
Composting containers is only for single residential property owners and will not be placed in public places
14. Who will be able to use the compost?  
Each residential owner will make and use the compost in their own gardens to assist them with self-sustainability.
15. How long will the compost stagnate before it will be collected?  
Compost will not be collected and is for own use to enrich soil and assist with self-sustainability. Compost that is made is for own use
16. How will you prevent street people from digging into composting bins for old food?  
Composting bins will be kept inside your own residential property and food scraps don't go in there
17. Who will be responsible for guarding/maintaining composting bins to ensure that soil does not overflow and prevent rotten smells circulating the residence?  
The safeguarding of the unit is the applicant's responsibility and Meat and food scraps don't go onto the containers as it is for organic waste only. Property Owners is responsible for the use of the compost containers
18. How many bins is available per Sub Council?  
For this rollout we will make available 600 composting containers
19. Will this be a once off for this year?  
This is the start of the project again and we are rolling out bins that we have in stock as well as the containers allocated for the 2022/2023 financial year, but as Budget becomes available the process will continue.
20. If so, then best would be if we prioritise 100 bins per ward?  
This is very difficult to control as it is distributed on a fist come firs serve basis
21. Will we have 2 days to issue bins per Sub Council?  
Yes, correct and it would be limited to 300 bins per day